

Boost clinical productivity with Dragon[®] Copilot

Streamline documentation, surface information, and automate tasks for improved efficiency, satisfaction, and better patient care.

Staffing shortages, increased demand, poor patient experiences and burned-out clinicians are the many challenges facing healthcare systems. Administrative burdens exacerbate these issues with clinicians spending up to two hours on administrative tasks for each hour of care provided.¹

Turn your words into a powerful productivity tool

Microsoft Dragon Copilot, your AI assistant for clinical workflow, brings together the trusted voice dictation capabilities of Dragon Medical One and ambient listening capabilities of DAX Copilot with fine-tuned generative AI and healthcare-adapted safeguards. This unified experience integrates with EHRs and supports clinicians across all stages of their workflow. Part of Microsoft Cloud for Healthcare, it's an extensible AI workspace that's built on a secure modern architecture and helps promote clinician wellbeing, increase efficiency, enhance the patient experience, and drive meaningful financial impact.

Streamline documentation with new levels of customization

- Captures multiparty, multilingual conversations and orders, converting them into comprehensive, specialty-specific notes.
- Allows clinicians to customize documentation, save templates, AI prompts, and frequently used texts.
- Provides natural language speech capabilities, custom vocabularies, and intuitive voice correction across devices.

Surface information without leaving your workflow

- Offers details and answers questions like whether a patient is taking a certain medication, has a relevant family history, or said something specific during your conversation.
- Gives access to a wide range of medical information with trustworthy, cited responses.

Microsoft Dragon Copilot



BENEFITS

- **Promote clinician wellbeing** with reduced burnout, cognitive load and a better work-life balance.
- **Increase operational efficiency** with advanced AI that improves throughput and delivers more than just notes from patient conversations, all without extra work.
- **Enhance care quality and patient experiences** by enabling clinicians to focus on patients, efficiently and consistently capture the full patient story, and expand access to care.
- **Improve financial impact** with additional revenue, timely and accurate reimbursements, fewer denials, higher physician retention, and reduced patient leakage.

- Integrates with Microsoft Fabric, helping healthcare organizations gain insights, and improve research, patient care, engagement, and outreach.
- Delivers suggestions to improve encounter recordings.

Automate tasks with a single click

- Saves time by handling clinical and non-clinical tasks.
- Gathers diagnosis evidence, captures orders from patient conversations, and summarizes encounters, showing key facts and details.
- Creates referral letters and easy-to-read after visit summaries by pulling out relevant information.

Maximize your AI investment with enterprise-grade support

With over two decades of expertise in scaling medical speech recognition, Dragon delivers enterprise-grade support and insights to help healthcare organizations optimize their AI investments. Benefit from 24/7 in-app training and support and real-time assistance from experts.

Built on a foundation of trust

We are dedicated to helping customers use and build trustworthy AI. By leveraging the Microsoft Secure Future Initiative, we support the highest standards of security, privacy, and compliance. Dragon Copilot aligns to Microsoft's responsible AI principles to help guide development and use, while incorporating healthcare-specific clinical, chat, and compliance safeguards for accurate and safe AI outputs.

"With Dragon Copilot, we're not just enhancing how we work in the EHR—we're tapping into a unified, Microsoft-powered ecosystem where AI assistance extends across our organization, delivering a consistent and intelligent experience everywhere we work. It's this ability to enhance the patient experience while streamlining clinician workflows that makes Dragon Copilot such a game-changer."

— Dr. R. Hal Baker, SVP and CIO,
WellSpan Health



The Dragon People

[Learn more about Microsoft Dragon Copilot](#)

Endnotes

1 Sinsky, Christine, MD; Colligan, Lacey, MD; Li, Ling, PhD; Prgomet, Mirela PhD; Reynolds, Sam, MBA; Goeders, Lindsey, MBA; Westbrook, Johanna, PhD; Tutty, Michael PhD; Blike, George, MD.(December 6, 2016). Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties. Annals of Internal Medicine <https://www.acpjournals.org/doi/10.7326/M16-0961>

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